

#### **Overview**

This tutorial provides instructions on how to complete a provider enrollment application for an individual provider via the Workers' Compensation Medical Bill Processing (WCMBP) Portal.

Enrollment as an individual provider is defined as follows:

- Any provider eligible to receive a Type I National Provider Identifier (NPI) through the National Plan and Provider Enumeration System (NPPES); providers eligible to receive an NPI are those who deliver medical or health services, as defined under Section 1861(s) of the Social Security Act, 42 U.S.C. 1395x(s).
- Individuals providing only non-medical services, attendant care, or personal care services do not need an NPI to enroll.



# Accessing the WCMBP System for New Providers (10f3)

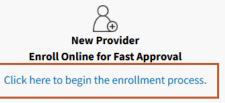
- 1. Go to the WCMBP Portal Homepage.
- 2. Select **Provider Enrollment**.

**Note:** If the Account Registration process has been completed, select <u>here</u> to continue to Step 8 of the **OWCP Connect Account Registration** section of this tutorial.



# Accessing the WCMBP System for New Providers (20f3)

3. Locate the **New Provider Enroll Online for Fast Approval** section and select the **Click here to begin the enrollment process** hyperlink.





Existing Providers
with a Welcome Letter and/or Registration Letter

Click here to complete the registration for portal access.

Providers who have already enrolled and registered for portal access, click here to login.



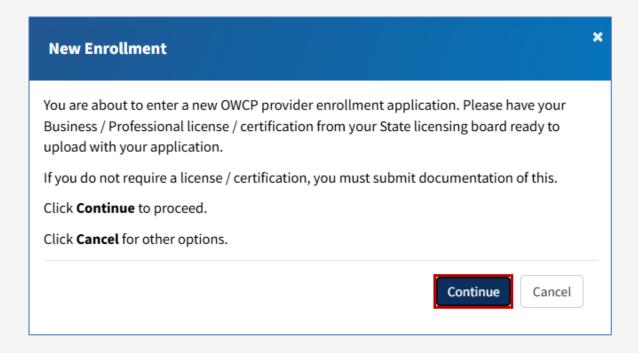
**Resume or Track an Enrollment Application** 

Click here to resume or track the in-progress enrollment application.

# Accessing the WCMBP System for New Providers (3.0f3)

**Note:** A dialogue box appears, requesting confirmation to initiate a new enrollment.

4. To begin a new application, select **Continue**.



**Note:** Providers who previously enrolled and need to update enrollment or track an existing application need to select **Cancel** and then choose the appropriate "Existing Users" or "Resume or Track Enrollment Application" hyperlink.

#### OWCP Connect Account Registration (10f9)

1. To begin the OWCP Connect Account Registration process on the OWCP Connect homepage, select **CREATE ACCOUNT** from the **New User** section.

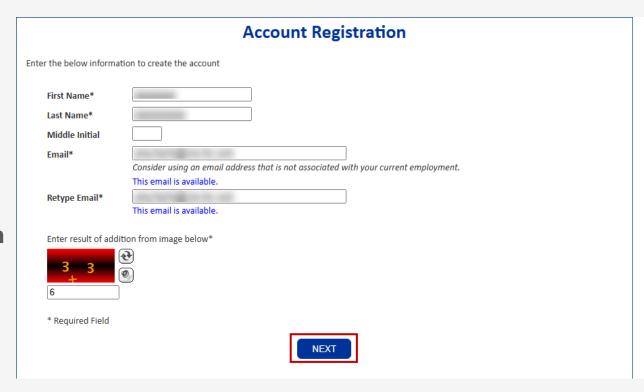


#### OWCP Connect Account Registration (2 of 9)

- 2. Complete these fields:
  - First Name
  - Last Name
  - Email
  - Retype Email
  - Enter result of addition from image below

**Note:** The **Middle Initial** field is optional.

3. Select **NEXT**.



#### Instructions

Please enter the required information and click NEXT to begin the Account Registration process.

NOTE: When entering SSN and Primary Phone, only enter numerical characters. Do not include special characters, like - and (). For example, for the SSN 123-45-6789, you would enter 123456789 in the field.

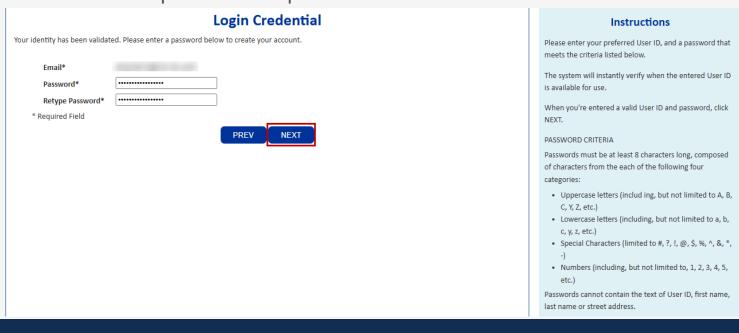
This information is necessary to access personal Credit Bureau data for purposes of Identity Verification. All data transactions are secure and private.

#### OWCP Connect Account Registration (3 of 9)

- 4. Enter a valid password based on the password instructions in the **Password** and **Retype Password** fields.
- 5. Select **NEXT**.

Note: The Email field automatically populates based on the previous step.

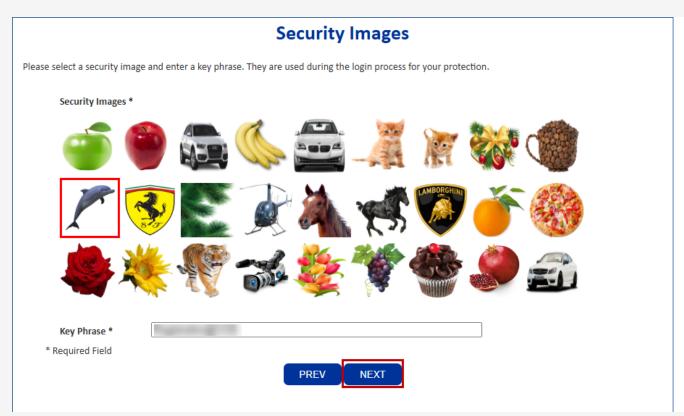
**Note:** Select **PREV** to return to the previous step.



#### OWCP Connect Account Registration (4 of 9)

- 6. Select a **Security Image**.
- 7. Enter a key phrase in the **Key Phrase** field.
- 8. Select **NEXT**.

**Note:** Select **PREV** to return to the previous step.



#### Instructions

Please select a security image from the gallery of available images, and write a personalized key phrase.

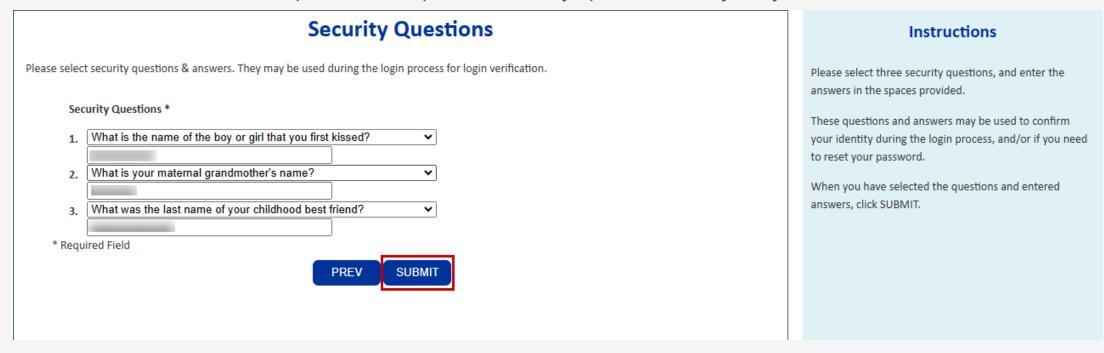
These will be used during the login process to confirm that you've accessed your own account.

Once you have selected a security image and entered a key phrase, click NEXT.

#### OWCP Connect Account Registration (5 of 9)

- 9. Select three **Security Questions** and enter the answers in the corresponding fields.
- 10. Select **SUBMIT**.

**Note:** Select **PREV** to return to the previous step. The security questions may vary.



#### OWCP Connect Account Registration (6 of 9)

Upon submitting the Account Registration request, the system provides notification that the account creation request has been submitted successfully. The system will send an email to the email address provided that includes a hyperlink to activate the account.

The hyperlink provided in the email is available for 24 hours.

#### **Account Creation**

Your account creation request has been submitted successfully.

An email has been sent to the email address you provided, which includes a link that you will need to click in order to activate your account. The link provided in the email is available for 24 hours.

#### Instructions

You will be receiving a confirmation email shortly.

You must activate your account by clicking on the link provided in the email.

#### OWCP Connect Account Registration (7 of 9)

11. Access the notification email from the email address provided.

12. To activate the account, select the **here** hyperlink from the email. This step is required to activate the

account.

From:
Sent:
То:
Subject: [External] OWCP Connect - Account Creation
<b>CAUTION:</b> This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.
Thank you for registering with us. Your account has been successfully created, but it must be activated within the next 24 hours.
Tour account has been successfully created, but it must be activated within the flext 24 hours.
First Name:
Last Name:
MI:
Email:
Please click here to activate your account. If the link has expired, you can have the email resent by navigating to the Login page, entering your email address in the Login field provided and clicking LOGIN. The system will recognize that your email exists without an active account and will resend the account activation email.
OWCP Connect
US Department of Labor
Office of Worker's Compensation Programs (OWCP)

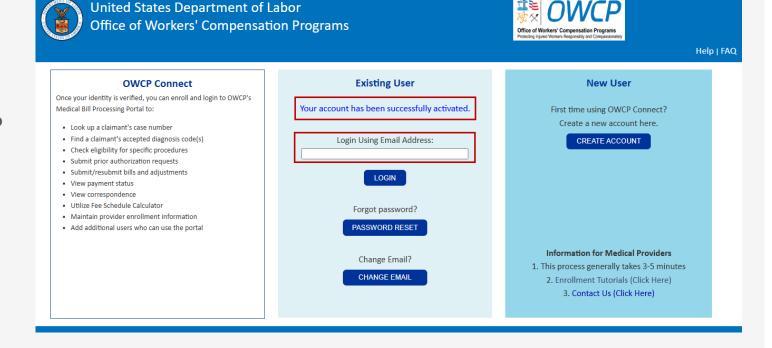
#### OWCP Connect Account Registration (8 of 9)

The hyperlink navigates to the OWCP Connect page where a notification under the **Existing User** section displays that the account has been successfully activated.

**Note:** The registration process is completed only once. After the account is successfully activated, log into the WCMBP System for Provider Enrollment from the **Existing User** section.

13. Enter the email address registered

in the **Login Using Email Address** field.



14. Select **LOGIN** 

**Note:** Providers already registered can log in using <u>OWCP Connect</u>.

#### OWCP Connect Account Registration (9 of 9)

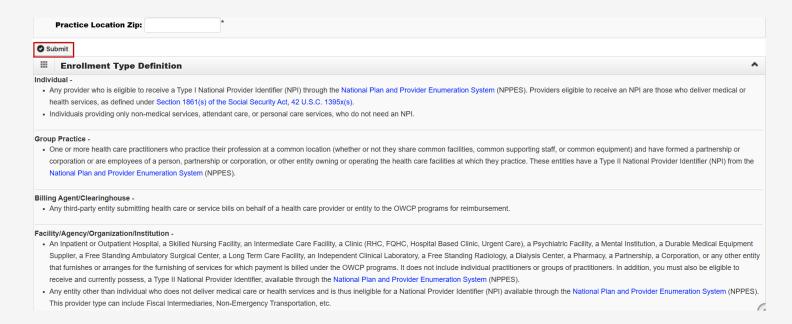
- 15. Enter the password in the **Password** field.
- 16. Select **SUBMIT**.



# Step 1: Provider Basic Information- Enrollment Type (168)

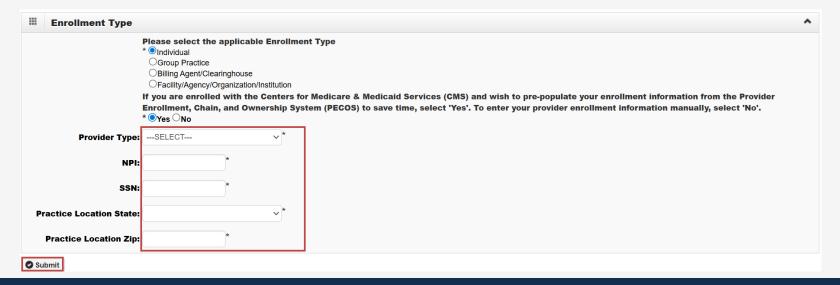
1. Step 1: Provider Basic Information- Enrollment Type.

**Note:** Enrollment Type definitions are provided on the bottom portion of the screen. Be sure to select the appropriate type for the practice, organization, or business.



# Step 1: Provider Basic Information- Enrollment Type (2 of 8)

- 2. Answer the question: If you are enrolled with the Centers for Medicare & Medicaid Services (CMS), would you like to pre-populate your enrollment data...
  - If selecting **Yes**, the **Provider Practice State** and **Provider Practice Zip** fields enable. Enter the required information in the **Provider Type**, **NPI**, **SSN**, **Practice Location State**, and **Practice Location Zip** fields.
  - If selecting No, enter the required information in the Provider Type, NPI, and SSN fields.
- 3. Select Submit.



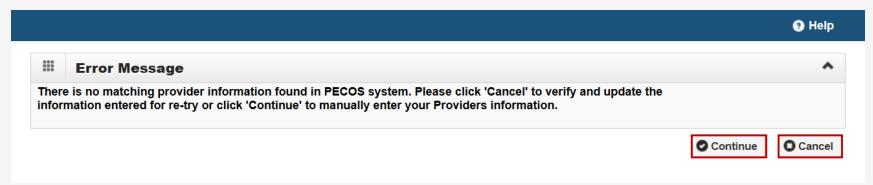
# Step 1: Provider Basic Information- Enrollment Type (3.078)

If **Yes** was selected, the WCMBP System will pre-populate data available from Provider Enrollment, Chain, and Ownership System (PECOS) and NPPES automatically into the enrollment application.

If **No** was selected, the Provider Basic Information page displays for manual application entry.

If the WCMBP System is unable to pre-populate provider data, an error message will display stating, "There is no matching provider information found in the PECOS system." Perform one of the following actions:

- Select Cancel, to return to the enrollment page and update the NPI or Social Security Number. After making
  corrections, to re-initiate the WCMBP System to pre-populate data available from PECOS, select Submit to navigate to
  the Basic Information page and review the pre-populated enrollment application details.
- Select Continue, to manually enter the enrollment application details on the Basic Information page.



# Step 1: Provider Basic Information- Enrollment Type (4 of 8)

**Step 1: Provider Basic Information** page displays. Confirm the pre-populated information or complete the following steps to manually enter the provider basic information.

4. Select a provider type from the **Provider Type** drop-down list.

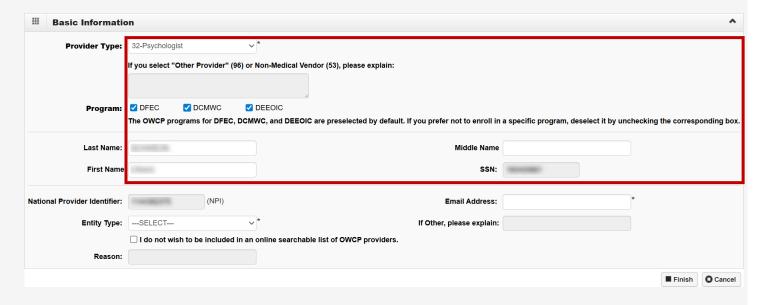
**Note:** If Other Provider (96) or Non-Medical Vendor (53) is selected as the **Provider Type**, the following text field becomes required for an explanation.

5. In the **Program** field, confirm the checkbox selections next to the desired programs to enroll.

**Note:** At least one program must be selected. Multiple selections are allowed.

Complete the Last Name, First Name, and SSN fields.

**Note:** The system will validate that the Name and Social Security Number combination matches Internal Revenue Service (IRS) records.



# Step 1: Provider Basic Information- Enrollment Type (5 of 8)

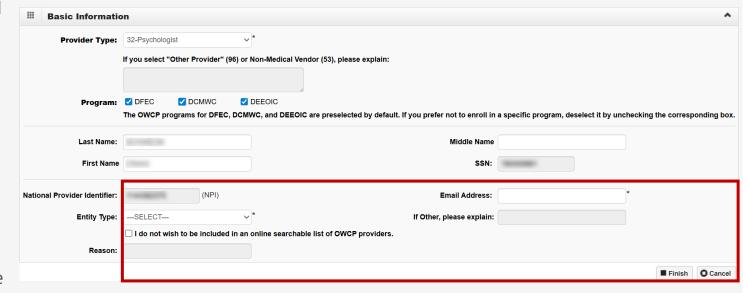
7. If required, enter a National Provider Identifier (NPI) in the **National Provider Identifier** field.

**Note:** Refer to OWCP-1168 Appendix 3 to confirm if NPI is required.

8. Select an entity type from the **Entity Type** dropdown list based on the W9.

**Note:** If Other is selected as the **Entity Type**, the **If Other, please explain** field is required.

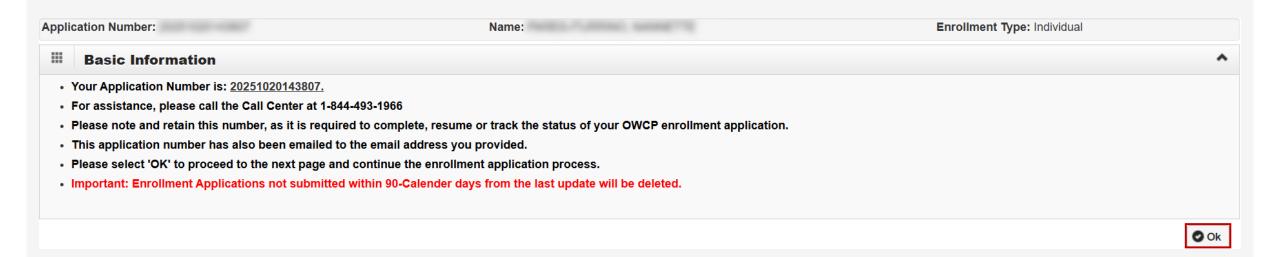
- 9. Enter a valid email address in the **Email Address** field.
- 10. Determine whether to be included in an online searchable list of OWCP providers:
  - If yes, proceed to the next step.
  - If no, to be excluded from the online searchable listing of OWCP providers, select the checkbox below the **Entity Type** field and provide a reason in the **Reason** field.
- 11. Select Finish.



# Step 1: Provider Basic Information - Enrollment Type (60f8)

12. Write down the application number for record-keeping and select **Ok**. The application number will also be sent to the email address provided during the **Provider Registration for Online Access** step.

**Note:** Incomplete enrollment applications will be deleted after 90 calendar days of inactivity. For more information about deleting application after 90 calendar days of inactivity, review **Deletion of Incomplete Provider Enrollment Applications**.



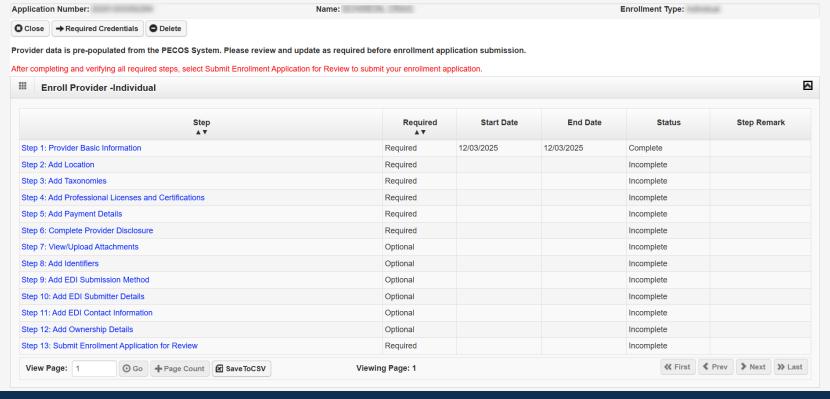
# Step 1: Provider Basic Information- Enrollment Type (7.018)

After completing **Step 1: Provider Basic Information**, the **Enroll Provider** page will display all the steps for the enrollment process. For each step, the provider must either review and confirm the pre-populated information or manually enter the required fields. To successfully submit the application, all **Required** steps must be

**Note:** If the inc

Note: If the incorrect enrollment type was selected, use the **Delete** button to delete all information and restart the enrollment application.

Note: Exiting the application and returning later to complete and submit is possible. For details, refer to Resume or Track an In-Progress Enrollment Application.

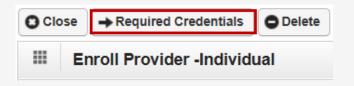


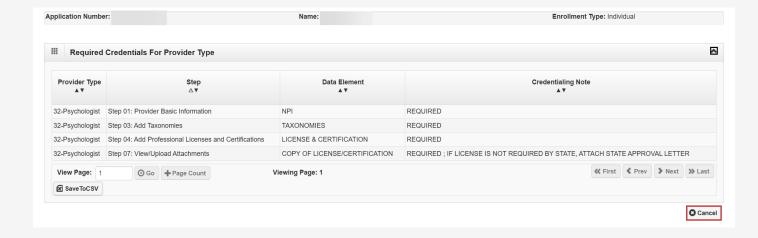
### Step 1: Provider Basic Information (8 of 8)

13. After completing **Step 1: Provider Basic Information**, and before proceeding to **Step 2: Add Location**, select **Required Credentials**. A separate window opens over the existing window displaying the credentials that are required for the provider type.

**Note:** Credential requirements are based on the selected provider type.

14. To exit this credentials window and move to the next step, select **Cancel**.





# Step 2: Add Location (10f9)

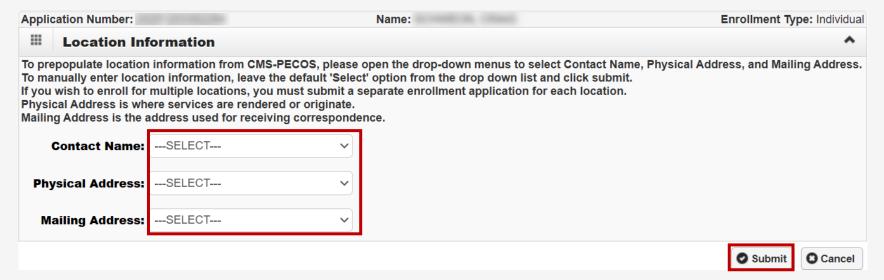
1. To enter Location information using PECOS pre-populated information, select Add.

**Note:** If manually entering location details select <u>here</u>.



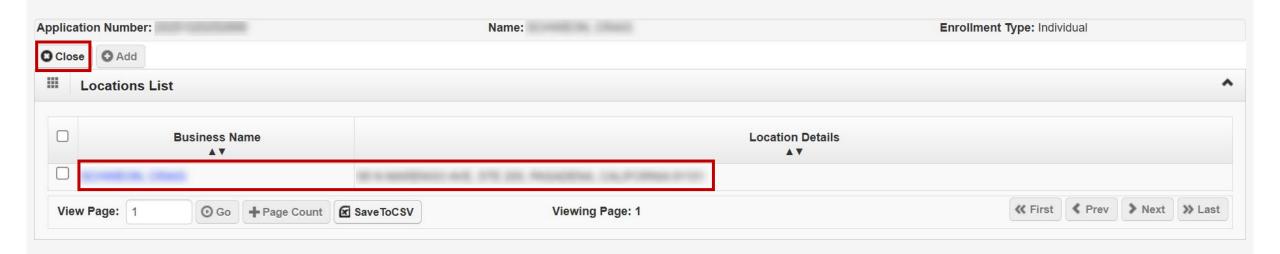
### Step 2: Add Location (2 of 9)

- 2. The PECOS System may contain multiple practice locations, mailing addresses, and contact names for a given NPI or Social Security Number. Choose the appropriate Contact Name, Physical Address, and Mailing Address from the available options in the Location Information drop-down lists. To manually enter location information, choose the Select option on the drop-down list.
- Select Submit.



**Note:** If no selection is made, the details will be required to be added manually.

## Step 2: Add Location (3 of 9)



The **Locations List** displays the selected address information.

- 4. To edit the location details, select the **Locations** hyperlink.
- 5. To exit location details, select **Close**.

Note: If provider location data was pre-populated from PECOS, select here to proceed to the next step.

### Step 2: Add Location (4 of 9)

If manually entering location details:

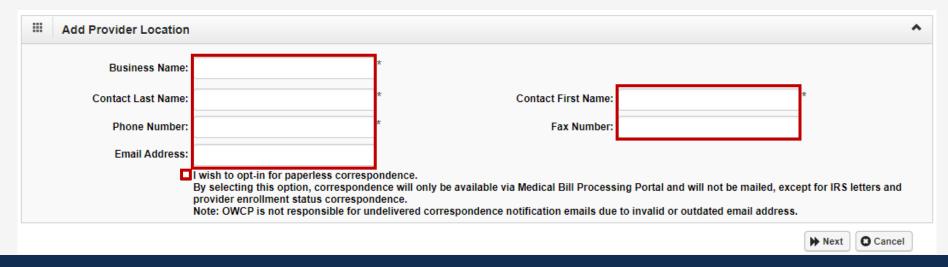
- 6. Enter the location in the **Business Name** field.
- 7. Enter the contact's last name and first name in the **Contact Last Name** and **Contact First Name** fields.
- 8. Enter the contact's phone number (excluding dashes or spaces) in the **Phone Number** field.

**Note:** The **Fax Number** field is optional.

- 9. Enter the contact's email address in the **Email Address** field.
- 10. To opt-in for paperless correspondence, select the checkbox below the **Email Address** field.

**Note:** When the checkbox is selected, the **Email Address** field becomes mandatory.

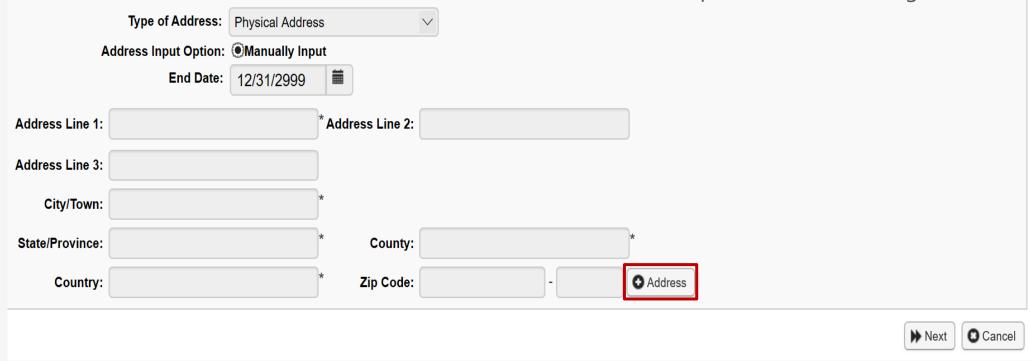
11. Select **Next**.



# Step 2: Add Location (5 of 9) Physical Address

Note: The physical address must be added, this step is required. The address fields are initially disabled.

12. To enter address details, select **Address**. The **Address Details** window opens over the existing screen.



**Note:** If **Next** is selected prior to adding the physical address, an error message window will display stating "Address is mandatory. Please enter an address." The provider must select **OK** to close the error message and add the address.

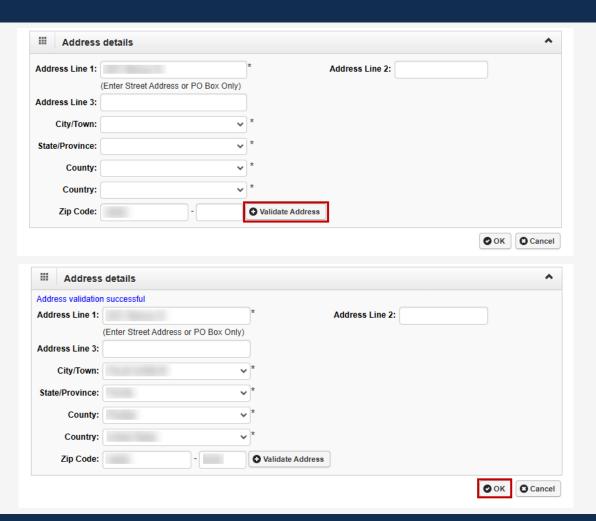
# Step 2: Add Location (6 of 9) Physical Address

- 13. Enter the street number and name in the **Address Line 1** field.
- 14. Enter the zip code in the **Zip Code** field.
- 15. Select Validate Address.

**Note:** The full address populates if the address can be validated.

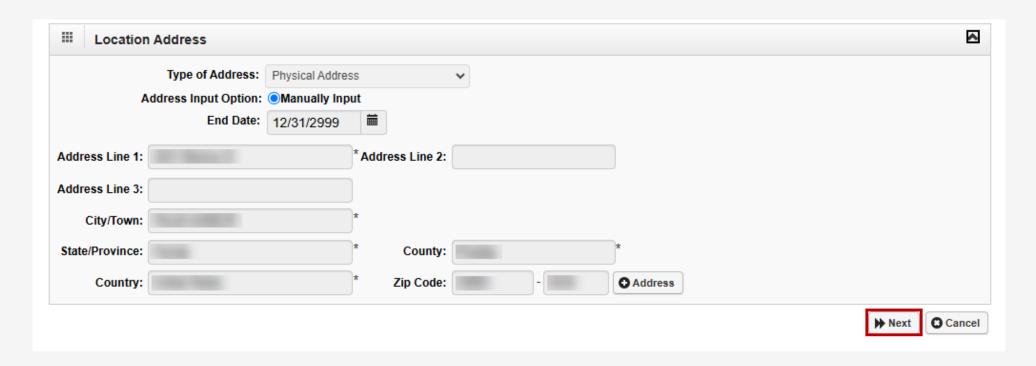
**Note:** If the address cannot be validated, an alert window opens. The provider can select **OK** to continue or **Cancel** to revalidate the address.

16. To add the Physical Address, select **OK**.

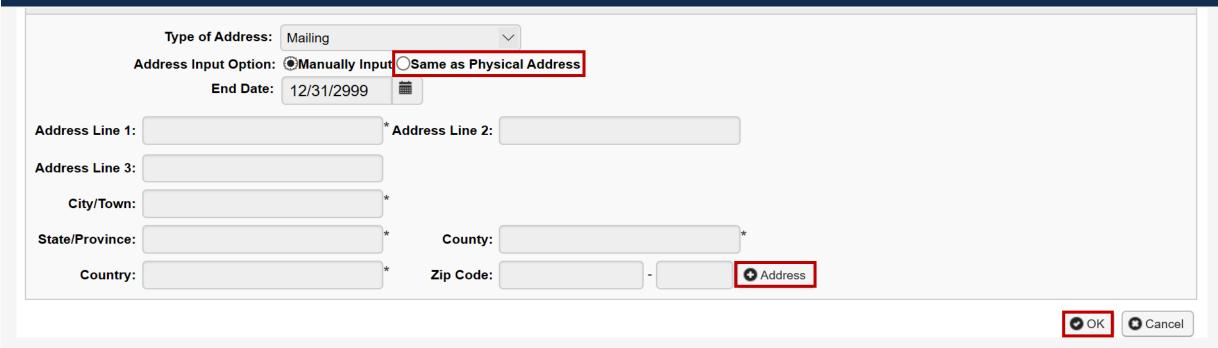


# Step 2: Add Location (7 of 9) Mailing Address

17. To enter the Mailing Address, select **Next**.



# Step 2: Add Location (8 of 9) Mailing Address

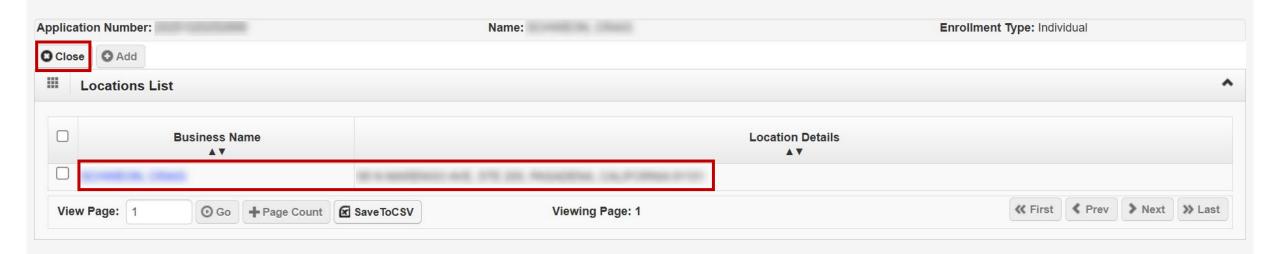


- 18. Proceed based on the mailing address:
  - If the mailing address is the same as the physical address, select the radio button next to Same as Physical Address.
  - If mailing address is different from the physical address, select **Address** to open a new window to manually input the Mailing Address.

Note: This is the same process as adding Physical Address.

19. Select OK.

# Step 2: Add Location (9 of 9)

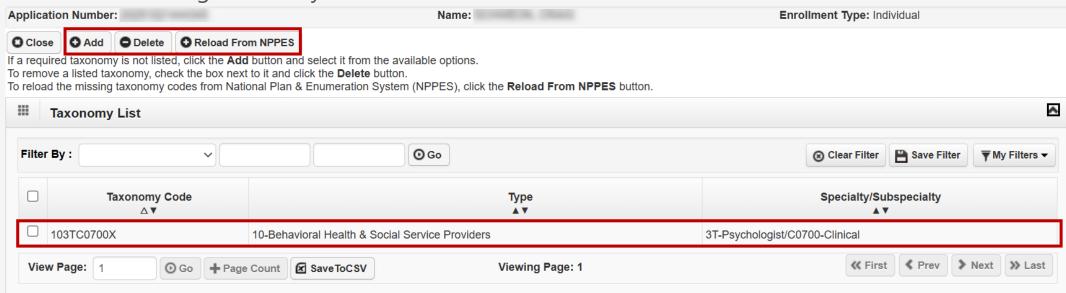


The **Locations List** displays the entered address information.

20. To move to the next step, select **Close**.

## Step 3: Add Taxonomies (1 of 5)

- 1. Confirm the pre-populated information or complete the following steps to manually enter Taxonomy information.
  - To add taxonomy codes, select Add.
  - To Delete a listed taxonomy, select the checkbox next to the record and select **Delete**.
  - To Reload missing taxonomy codes, select Reload From NPPES.



# Step 3: Add Taxonomies (2 of 5)

2. When the **Add Taxonomy Code** page opens, select the applicable taxonomy code type from the **Taxonomy Code Type** drop-down list.

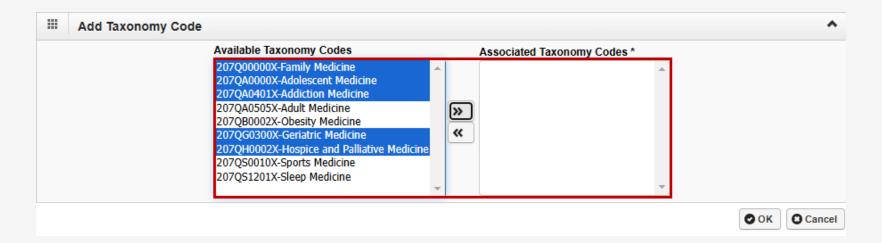


3. From the **Specialty** drop-down list, select the specialty type.

***	Select Taxonomy Code Type/Specialty
	Taxonomy Code Type: *
	Specialty: *

## Step 3: Add Taxonomies (3 of 5)

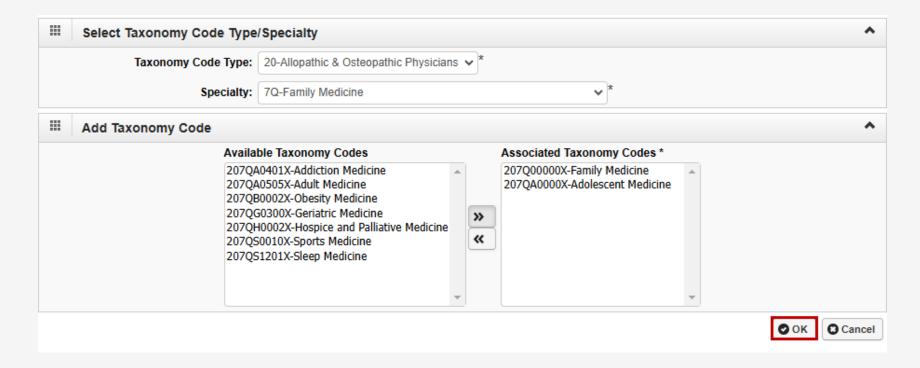
4. Highlight the applicable codes from the Available Taxonomy Codes that populate, then select the double right-facing arrow to move them to the Associated Taxonomy Codes box.



**Note:** Select multiple codes at a time by pressing and holding the **Ctrl** key while selecting multiple codes at one time. Select the double left-facing arrows to remove codes from the **Associated Taxonomy Codes** box back into the **Available Taxonomy Codes** box, if necessary.

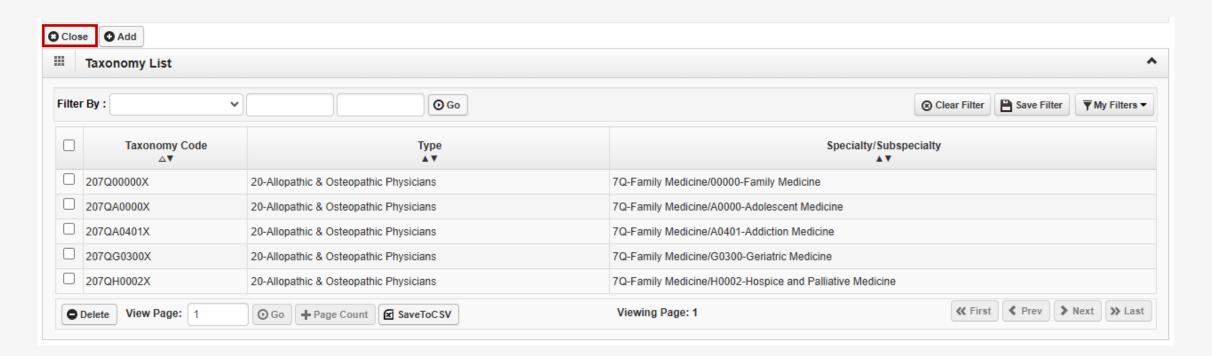
# Step 3: Add Taxonomies (4 of 5)

- 5. Select **Available Taxonomy Codes** and select the double right arrows to move them to the **Associated Taxonomy Codes** box.
- 6. Select **OK**.



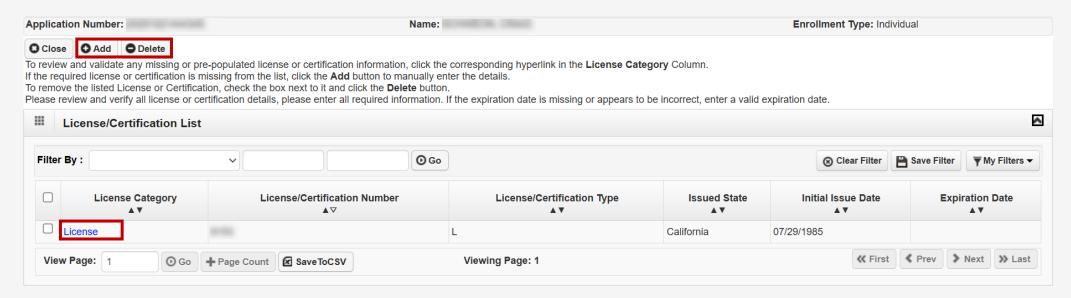
## Step 3: Add Taxonomies (5 of 5)

7. When all the associated taxonomies have been selected, select **Close** to proceed to the next step.



#### Step 4: Add Professional Licenses and Certifications (10f5)

- 1. To enter the License or Certification information manually, select Add.
- 2. To verify the license details information pulled from the PECOS System, select the **License** hyperlink.
- 3. To delete a listed license or certification, select the box next to the record and select **Delete**.



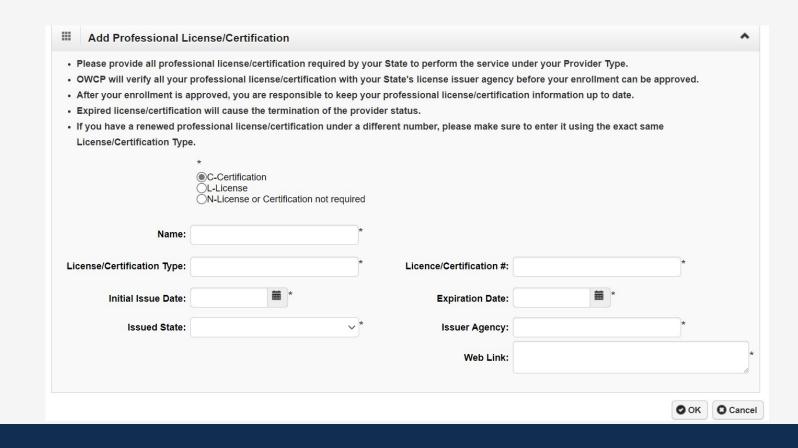
**Note:** Certification details are **not** available in PECOS. Providers must manually enter certification information during enrollment.

## Step 4: Add Professional Licenses and Certifications 2015)

- 4. Select the applicable option:
  - C-Certification
  - L-License
  - N-License or Certification not required
- 5. In the **Name** field, enter the provider's name as it appears on the license or certification.
- In the License/Certification Type field, enter the license or certification type.

**Note:** This is a free form text field.

7. In the **License/Certification #** field, enter the license or certification number.

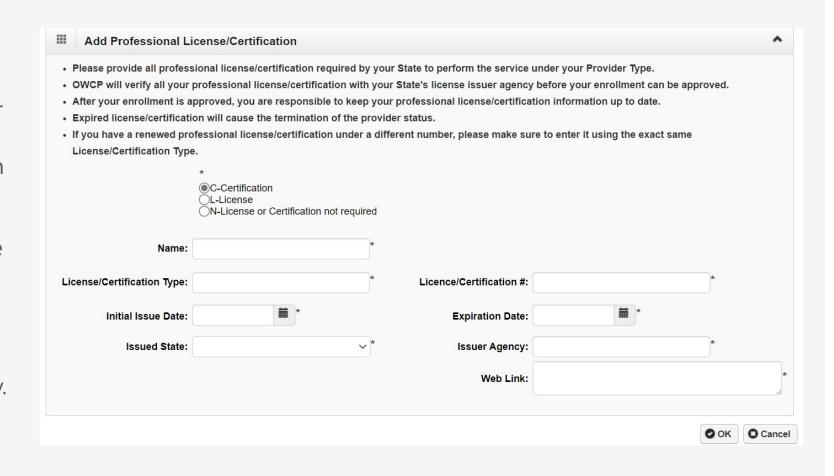


### Step 4: Add Professional Licenses and Certifications (3 of 5)

- 8. In the **Initial Issue Date** field, enter or select the initial issue date.
- 9. In the **Expiration Date** field, enter or select the expiration date.
- 10. From the **Issued State** drop-down list, select the state where the license or certification was issued.

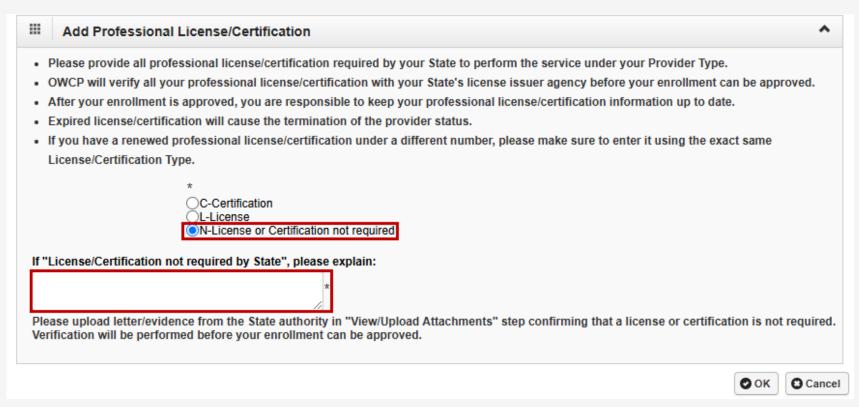
**Note:** The Issued State must match the state of physical address.

- 11. Enter the issuing agency in the **Issuer Agency** field.
- 12. In the **Web Link** field, enter the web address of the issuing agency.
- 13. Select OK.



### Step 4: Add Professional Licenses and Certifications (4 of 5)

**Note:** If **N-License or Certification not required** is selected, an explanation is required. Enter an explanation in the provided field.

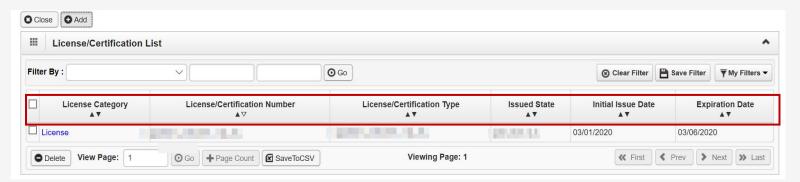


### Step 4: Add Professional Licenses and Certifications (5.0f.5)

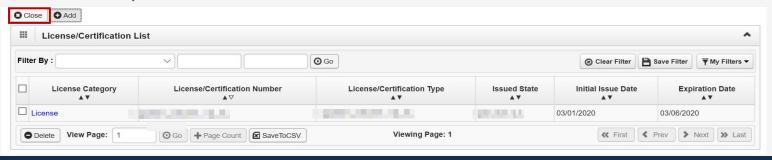
The **License/Certification List** displays the entered license or certification information. A copy of the license entered must be uploaded in **Step 12: View/Upload Attachments**.

Note: Add all professional licenses or certifications required by the State to perform the service under the

Enrollment Provider Type.



14. Select **Close** to proceed to the next step.



## Step 5: Add Payment Details (10f6)

Note: Electronic Funds Transfer (EFT) is mandatory. Payment Details must be entered to receive payment from OWCP.

1. Select +Add.

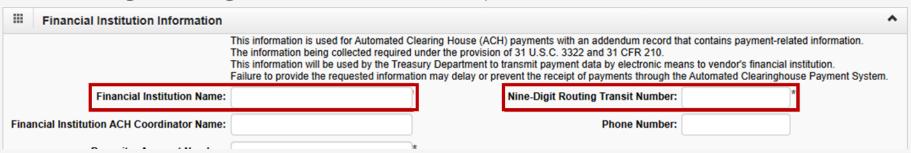
The **Payment Details** and **Financial Institution Information** page opens. Select +**Address** to add address and validate.



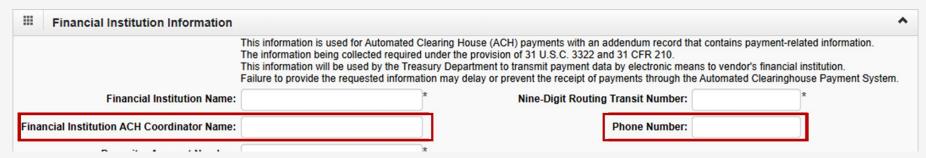
	Payment Details				•
	Payment Method: Ele	ctronic Funds Transfer(Direct Deposi	t)		
	Financial Institution Information				
		This information is used for Automated The information being collected require This information will be used by the Tre Failure to provide the requested information	d under the provision of 31 U.S.C. 3322 asury Department to transmit payment	2 and 31 CFR 210. data by electronic means to vend	or's financial institution.
Financial Institution Name:			* Nine-Digit Routin	ng Transit Number:	*
Financial Institution ACH Coordinator Name:				Phone Number:	
	Depositor Account Number:		*		
Type of Account:		Checking		ositor Account Title:	
		Address Line 1:	A	Address Line 2:	
		Address Line 3:			
		City/Town:			
		State/Province:		County:	
		Country:		Zip Code:	- Address
	Signed by Representative:	*			
Title of Representative:			Representat	ive Phone Number:	*

### Step 5: Add Payment Details (2 of 6)

- 2. Complete the **Financial Institution Name** field (required).
- 3. Complete the Nine-Digit Routing Transit Number field (required).

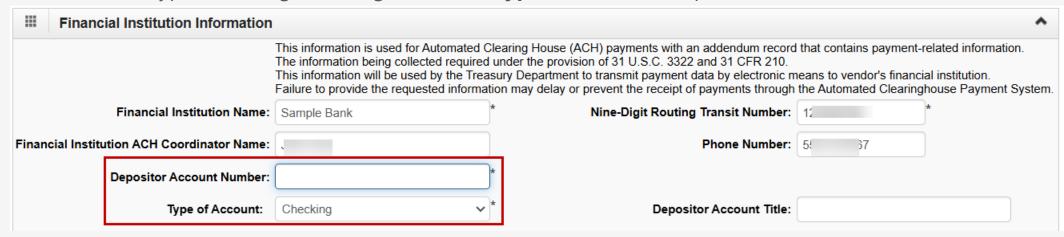


- 4. Complete the Financial Institution Automated Clearing House (ACH) Coordinator Name field (optional).
- 5. Complete the **Phone Number** field (optional).

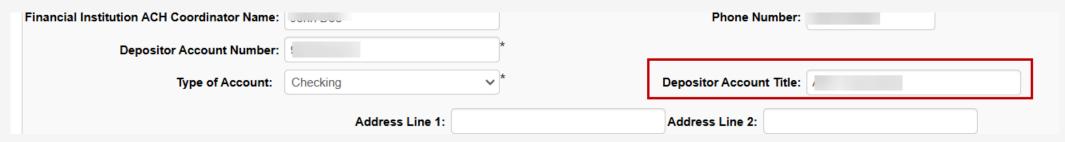


## Step 5: Add Payment Details (3 of 6)

- 6. Enter the account number in the **Depositor Account Number** field.
- 7. Select the account type (Checking or Savings) from the **Type of Account** drop-down list.



8. Enter the name associated with the bank account in the **Depositor Account Title** field.



# Step 5: Add Payment Details (4 of 6)

- Select +Address to add the Financial Institution address. The Address Details window opens.
- Enter the street number and name in the **Address Line 1** field.
- Enter the zip code in the **Zip Code** field.
- Select Validate Address

**Note:** The full address populates the appropriate fields if the address can be validated

**Note:** If the address cannot be validated, an alert window opens. Select **OK** to continue or select **Cancel** to revalidate the address.

d. Select **OK**.

10. Once the address is added. select the **Signed by** Representative checkbox.



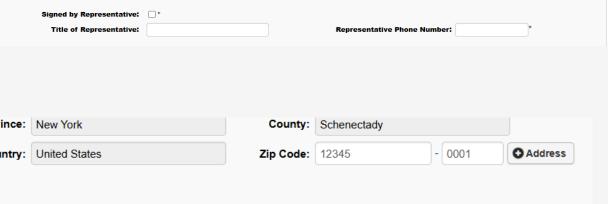
Type of Account: Checking

Address Line 1:

Address Line 3:

City/Town: State/Province

Country:



Depositor Account Title:

Address Line 2:

Zip Code:

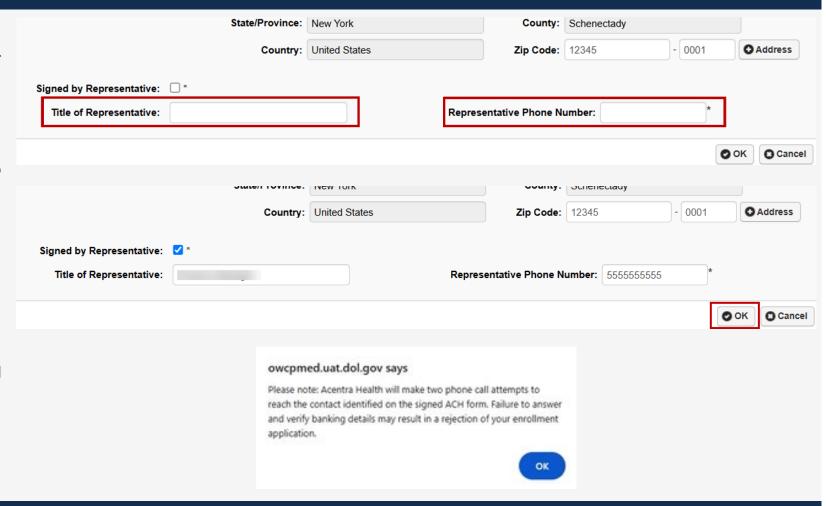
Address

## Step 5: Add Payment Details (5 of 6)

- 11. Enter the title of the financial institution's representative or provider practice representative in the **Title of Representative** field.
- 12. Enter the representative's phone number in the **Representative Phone Number** field.
- 13. Select OK.

Note: An alert window opens stating "Please note: Acentra Health will make two phone call attempts to reach the contact identified on the signed ACH form. Failure to answer and verify banking details may result in a rejection of your enrollment application."

14. To acknowledge, select **OK**.



### Step 5: Add Payment Details (6 of 6)

The Payment Details List displays all entered payment information.



15. To move to the next step, select **Close**.

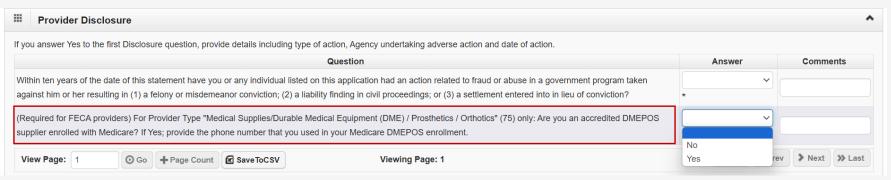


## Step 6: Complete Provider Disclosure

1. Answer the disclosure question. If **Yes** is selected, a comment is required.



Note: FECA DME Provider Type 75 must answer an additional disclosure question.

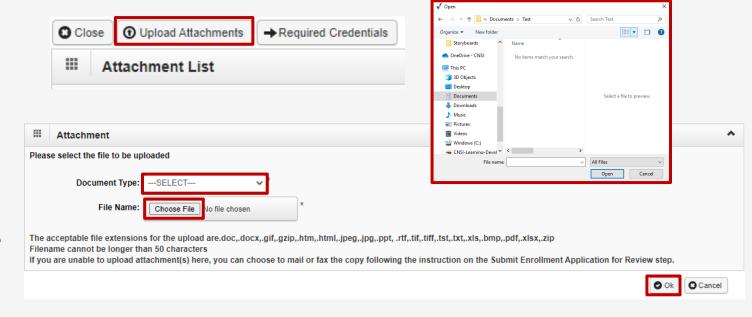


- 2. Select Save.
- 3. To move to the next step, select **Close**.

### Step 7: View/Upload Attachments (10f2)

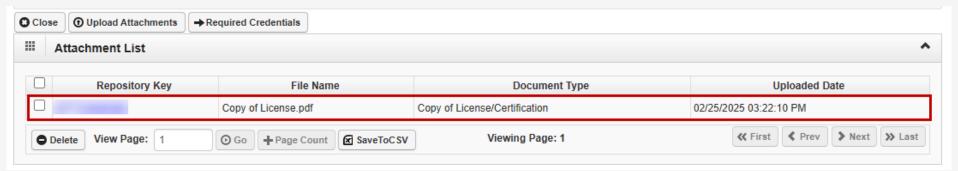
**Note:** In this step, upload required attachments (through Direct Data Entry or DDE) on the portal. If attachments are not uploaded at the time of submission, the option to mail or fax required attachments with a provider enrollment cover sheet is available. The application will stay in an "Awaiting Attachments" status for nine days. If the attachments and cover sheet are not received within this timeframe, the application will be Returned to Provider (RTP). Select **Required Credentials** to check which attachments are required for Provider Types.

- Select Upload Attachments.
- 2. Select the document type from the **Document Type** drop-down list.
- 3. Select **Choose File**. The system opens the **Open** window.
- 4. The file should be located and selected from the provider's local drive, followed by selecting **Open**. The system then updates the **File Name** field.
- 5. Select **OK**.

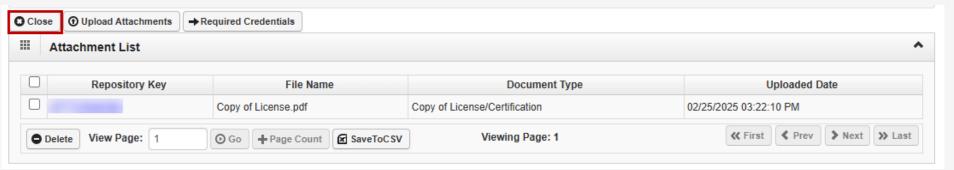


### Step 7: View/Upload Attachments (2 of 2)

The **Attachment List** displays the uploaded attachments.

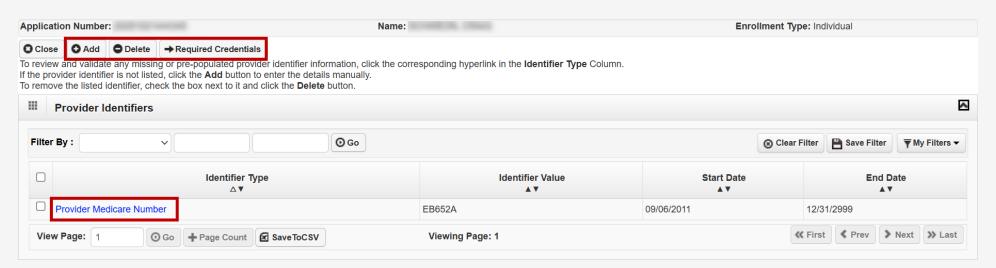


- 6. Repeat the Upload Attachment steps on the previous slide for multiple attachments.
- 7. To move on to the next step, select **Close**.



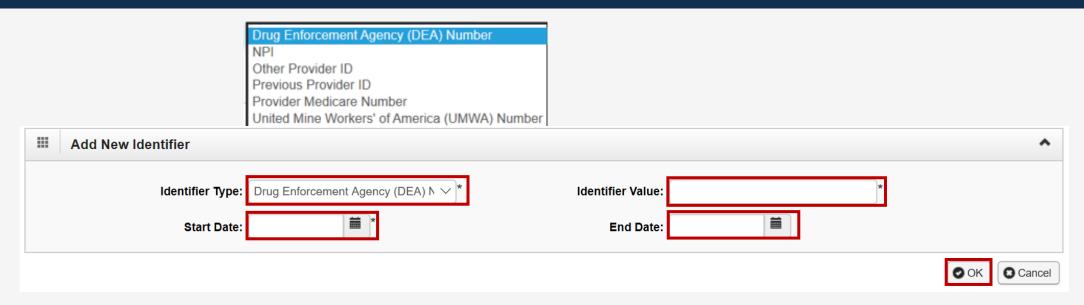
# Step 8: Add Identifiers (Optional) (10f3)

- 1. To enter identifier information manually, select **+Add**.
- 2. To verify the identifier values pulled from the PECOS System, select the **Identifier Type** hyperlink.
- To delete a listed identifier, select the checkbox next to the record and select Delete.



**Note:** This step may be required for the provider type entered in **Step 1: Provider Basic Information**. Providers can select **Required Credentials** to determine if the provider type requires an identifier.

# Step 8: Add Identifiers (Optional) (2 of 3)

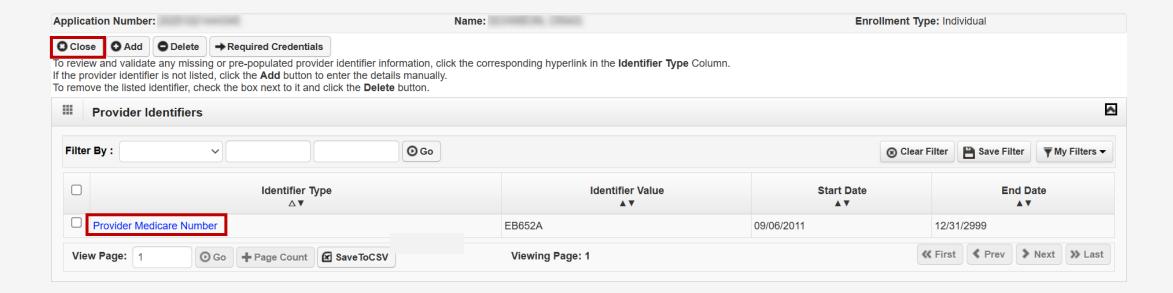


- 4. Select the identifier type from the **Identifier Type** drop-down list.
- 5. Enter the identifier value in the **Identifier Value** field.
- 6. Enter or select the start and end dates in the **Start Date** and **End Date** fields.
- 7. Select **OK**.

# Step 8: Add Identifiers (Optional) (3 of 3)

The **Provider Identifiers** list displays the entered identifier information.

8. Select **Close** to proceed to the next step.

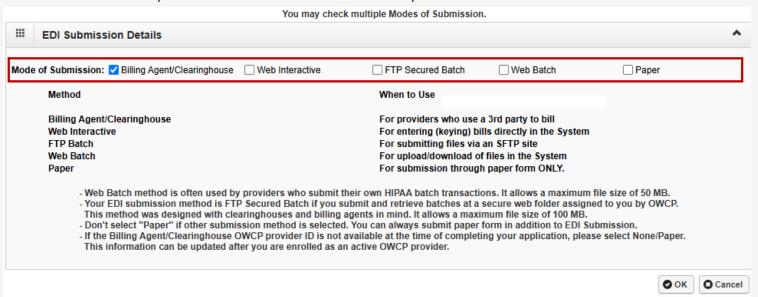


# Step 9: Add EDI Submission Method (Optional) (10f2)

1. Select the checkbox next to the applicable **Mode of Submission**. More than one Mode of Submission may be selected.

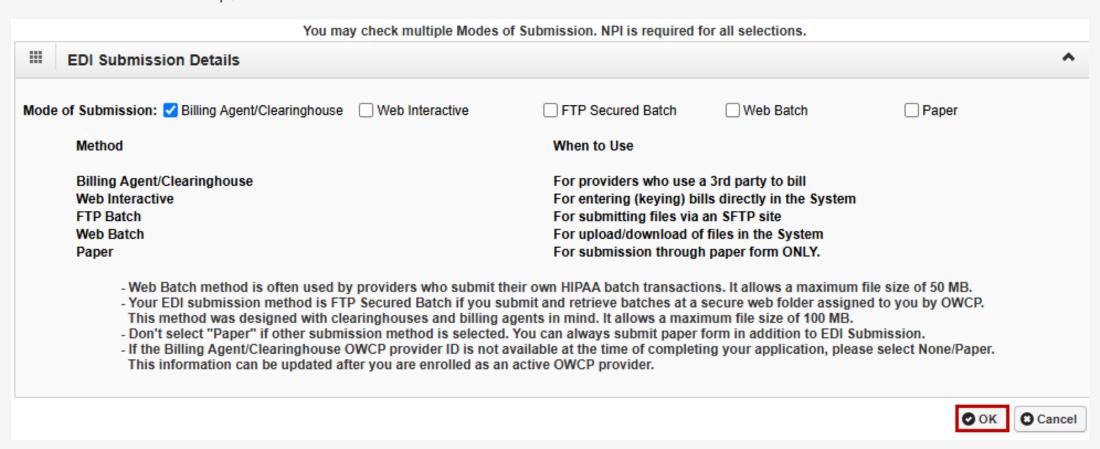
**Note:** Electronic Data Interchange (EDI) is the computer-to-computer exchange of business documents in a standard electronic format between business partners. If Billing Agent/Clearinghouse is selected, as the Mode of Submission, the Billing Agent/Clearinghouse their OWCP provider ID is required in **Step 8: Add EDI Submitter Details**.

**Note:** If the Billing Agent or Clearinghouse OWCP provider ID is not available at the time of completing the application, select **Paper**. This information can be updated as an active OWCP provider after enrollment.



# Step 9: Add EDI Submission Method (Optional) (2 of 2)

2. To move to the next step, select **OK**.



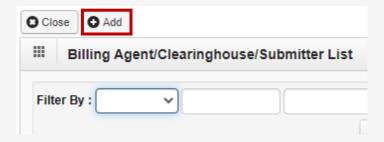
### Step 10: Add EDI Submitter Details (1.0f3)

**Note:** The Billing Agent or Clearinghouse must be enrolled with OWCP first. Contact the Billing Agent or Clearinghouse for their OWCP ID to complete this section.

Note: If Billing Agent/Clearinghouse is selected as the mode of submission using the EDI Submission Method in Step 7: Add EDI Submission Method, then Step 8: Add EDI Submitter Details is required.

1. Select +Add on the Billing Agent/Clearinghouse/Submitter List page.

**Note:** This information can be updated as an active OWCP provider after enrollment the application. Select **Close** to return to the previous step, then deselect Billing Agent/Clearinghouse and select Paper or a different mode of submission. This information can be updated after enrollment as an active OWCP provider.

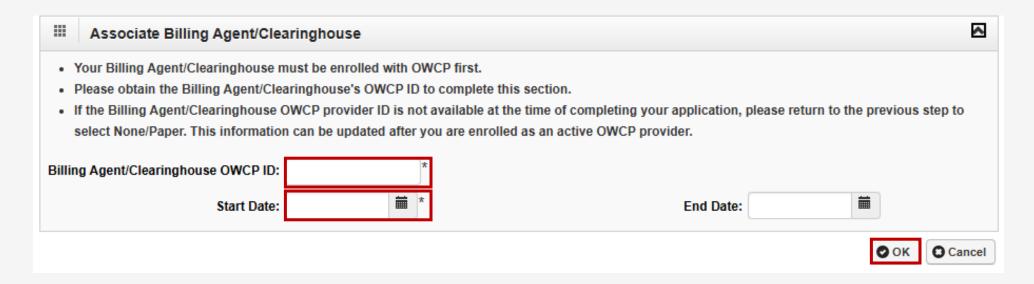


### Step 10: Add EDI Submitter Details (2 of 3)

- 2. Enter the Billing Agent or Clearinghouse OWCP ID in the Billing Agent/Clearinghouse OWCP ID field.
- 3. Enter the start and end dates in the **Start Date** and **End Date** fields.

**Note:** This identifies the effective date and end date for the association with the clearinghouse. Start Date is required, but End Date is optional. If End Date is left blank, the field will show 12/31/2999.

Select OK.



#### Step 10: Add EDI Submitter Details (3 of 3)

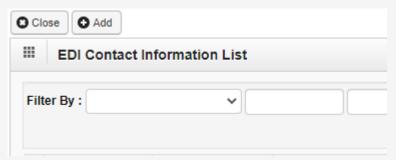
The Billing Agent/Clearinghouse/Submitter List page displays the entered OWCP ID information.



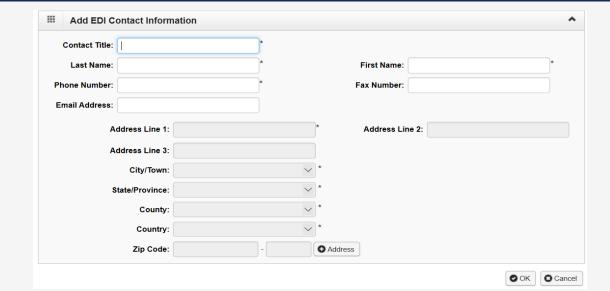
5. To move on to the next step, select **Close**.



# Step 11: Add EDI Contact Information (1.0f3)



Note: Step 9: Add EDI Contact Information is required if FTP Secured Batch or Web Batch was selected in Step 7: Add EDI Submission Method. EDI Contact Information must be on file if we need to ask the Billing Agent or Clearinghouse any questions pertaining to their EDI enrollment or future submissions and retrievals



- Select Add on the EDI Contact Information List page.
- 2. Enter the title of the contact person to answer EDI questions in the **Contact Title**.
- 3. Enter the contact person's last and first names in the **Last Name** and **First Name** fields.
- 4. Enter the contact person's 10-digit phone number in the **Phone Number** field.

Note: Fax Number and Email Address fields are optional.

5. Select **+Address**. The **Address details** window opens.

# Step 111: Add EDI Contact Information (2 of 3)

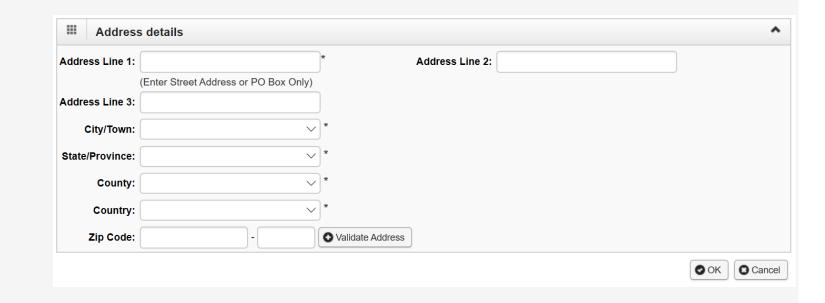
Note: This step is required if FTP Secured Batch or Web Batch was selected in **Step 7**: Add EDI Submission Method

- 6. Enter the street number and name in the **Address Line 1** field.
- 7. Enter the zip code in the **Zip Code** field.
- 8. Select Validate Address.

**Note:** The full address populates if the address can be validated.

**Note:** If the address cannot be validated, an alert window opens. Select **OK** to continue or select **Cancel** to revalidate the address.

- 9. Select **OK**.
- 10. To complete the EDI Contact Information entry, select **OK**.

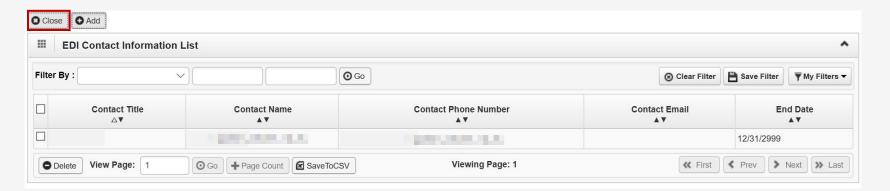


#### Step 11: Add EDI Contact Information (3 of 3)

The **EDI Contact Information List** displays the entered contact information.



11. To move to the next step, select **Close**.



# Step 12: Add Ownership Details (Optional) (10f2)

This step is optional. If completed, enter the information in the required fields and select **OK**.

- Select Add.
- 2. Select the (individual or organization) ownership from the **Ownership Type** drop-down list.
- 3. Enter the Social Security Number (SSN) or Federal Employer Identification Number (FEIN) in the **SSN/FEIN** field.
- Enter either the organization name in the Organization Name field or the last name and first name in the Last Name and First Name fields.
- 5. Select +Address to open the Address Details window.
  - a. Enter the street number and name in the **Address Line 1** field.
  - b. Enter the zip code in the **Zip Code** field.
  - c. Select +Validate Address to populate address details.
  - d. To close the window, select **OK**.

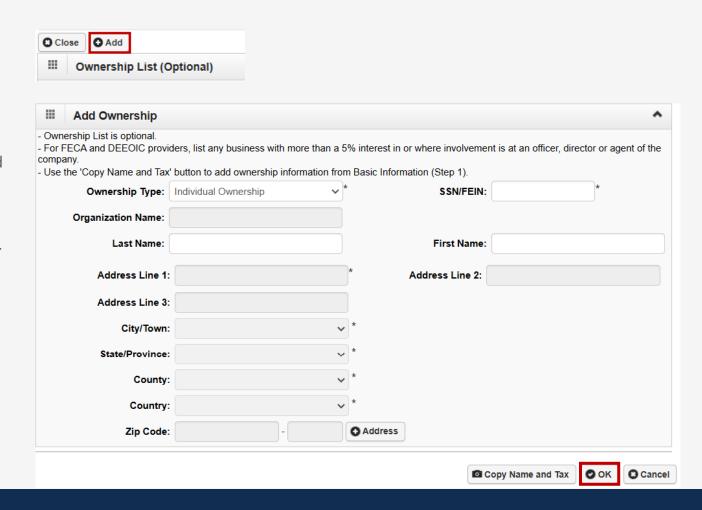
Note: The full address populates if the address can be validated.

Note: If the address cannot be validated, an alert window opens.

Select **OK** to continue or select **Cancel** to revalidate the address.

6. Select **OK**.

**Note:** If the ownership information is the same name, FEIN, and address as previously entered in the **Provider Basic Information** step, select **Copy Name and Tax** to auto-populate the same information.



# Step 12: Add Ownership Details (Optional) (2 of 2)

The **Ownership List** displays the entered Ownership information.

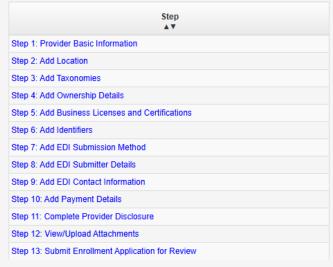
7. To move to the next step, select **Close**.



# Verify Information Before Submission

1. To verify information entered and make any needed corrections prior to submission, select the hyperlink for

any of the previous steps.



2. After opening a step hyperlink, open the hyperlink that is displayed within the step to review the information

entered or make corrections as needed.



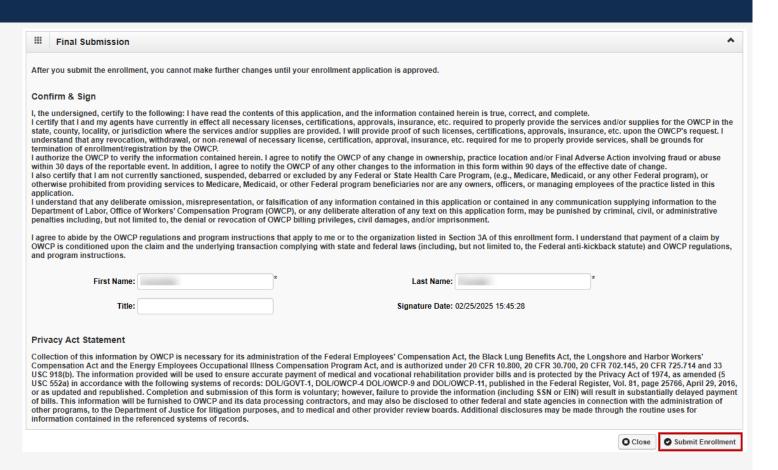
# Step 13: Submit Enrollment Application for Review

The **First Name** and **Last Name** fields populate based on the OWCP Connect ID. If either field is edited, an alert displays. Select **OK** to submit or **Cancel** to return to the signature page.

1. Enter the title of the signer in the **Title** field (optional).

**Note:** The **Signature Date** field shows the current date and cannot be changed.

2. At the bottom of the screen, select **Submit Enrollment**.

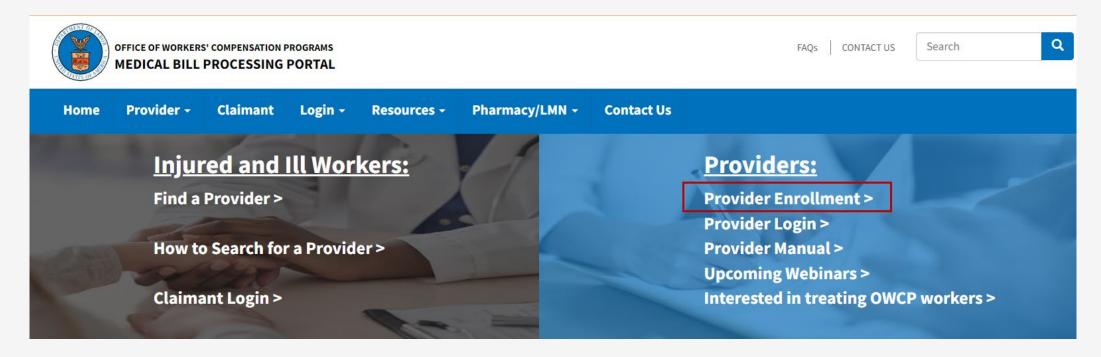


Note: When an application is successfully submitted, the Submit Enrollment button will become disabled.

# Resume or Track an In-Progress Enrollment Application (10f3)

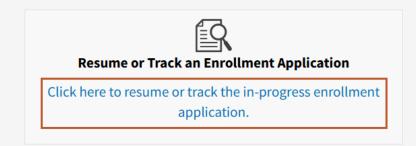
Note: In-progress Enrollment Applications can be resumed or tracked.

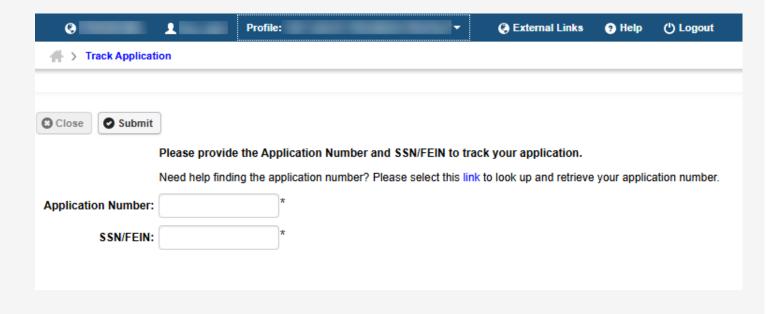
- 1. Go to WCMBP Portal Homepage.
- 2. Select **Provider Enrollment**.



# Resume or Track an In-Progress Enrollment Application 2013

- 3. Select the Click here to resume or track the in-progress enrollment application hyperlink.
- 4. Log in using the OWCP Connect email address and password.
- 5. Proceed as applicable:
  - If known by the provider, complete the Application Number and SSN/FEIN fields, then proceed to the next step.
  - If the Application Number and SSN or FEIN are not known, select the Application Number Lookup hyperlink and proceed to the next slide.
- 6. To return to the in-progress enrollment



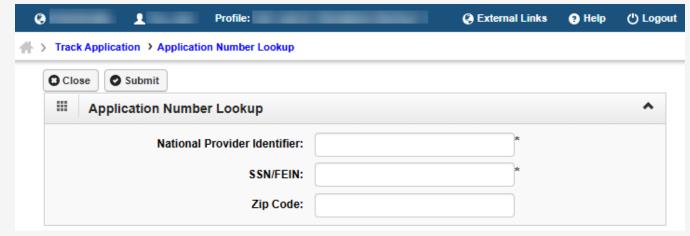


# Resume or Track an In-Progress Enrollment Application [365]

- 7. To retrieve the application number, enter the National Provider Identifier (NPI) and Social Security Number (SSN) or Federal Employer Identification Number (FEIN) in the **National Provider Identifier** and **SSN/FEIN** fields.
- To view the application number, select Submit.

**Note:** The system identifies the matching enrollment applications and displays the application's details in the **Enrollment Applications** section below the **Application Number Lookup**.

9. To access the application, select the **Application Number** hyperlink.



# Post-Submission Key Timeframes

Once the application is submitted for review, the processing timeframes are as follows:

- Attachments Received: Processing time is seven business days from the date the application and attachments are received.
- Awaiting Attachments: The required documents have not been received. The application will remain in this status for nine days from the date the application was submitted. The documents may be sent by fax or by mail.
- Attachments Not Received: The application will be Returned to the Provider (RTP) after nine days of Awaiting Attachments status.

# Attachment Submission Options

If mailed or faxed, submit all enrollment supporting documentation with a Provider Enrollment Supporting Documents Cover Sheet available on the WCMBP Portal.

**Via Mail** Provider Enrollment

**Department of Labor OWCP** 

PO Box 8312

London, KY 40742-8312

**Via Fax** 888.444.5335